



# GOHAGAN & COMPANY

## COVID-19 Protocols on our Travel Programs

While Gohagan and Company obviously cannot guarantee that nothing adverse will ever happen to a participant, we wanted to reaffirm that safety has always been and still is our most important consideration. As a result, for future travel programs we are implementing a number of COVID-related protocols. Please understand that as conditions change, these protocols could change. In addition, the cruise lines for our travel programs are constantly updating their own protocols.

### ◆ **ADVANCE HEALTH SCREENING**

We will require a short health survey to be sent to each participant seven days prior to departure which will provide a confidential health assessment to help with the health, safety and well-being of all participants.

### ◆ **UPON ARRIVAL**

Gohagan travel directors will use non-contact thermometers to check all participant's temperatures upon arrival at the jumping off point for each travel program. If a participant has a temperature over a certain number or otherwise demonstrates symptoms of being unwell, we will of course assist him or her in obtaining medical attention. The participants will not be permitted to join the travel program until deemed safe to do so by a physician. Our staff will have a supply of hand sanitizers, wipes and disposable masks available upon arrival.

### ◆ **TRAVEL PROGRAM STAFF**

Travel directors, drivers and local guides are required to adhere to strict health and safety protocols, temperature checks and the wearing of face coverings while inside, or outside, if physical distancing is not possible. Travel Program staff will also receive additional training on health and safety measures. Where feasible, travel directors will have to take a COVID test prior to each journey or at least prior to the commencement of a program.

### ◆ **GROUND TRANSPORTATION**

We require transportation vehicles to be cleaned and all surfaces sanitized prior to arrival and prior to use each day throughout the travel program.

### ◆ **ACCOMMODATIONS AND MEALS**

All hotels we utilize will be required to implement enhanced cleaning procedures, with a particular focus on guest rooms and high impact areas such as check-in desks, lobby areas, elevators, restaurants and fitness centers. While specific measures may vary, we will use only establishments that have implemented and maintain a high level of sanitation and cleanliness. When we use restaurants, we will select those which meet our cleaning and sanitation requirements, and which can provide an appropriate degree of physical distancing.

◆ **EXCURSIONS**

Many of our travel programs utilize whisper audio devices for excursions. All headsets and controls will be sanitized, and sterilized ear buds will be in sealed plastic bags.

◆ **SHIPBOARD TRAVEL**

The safety and health measures being implemented for our ship-based travel programs are strong and encouraging.

These measures include temperature checks prior to boarding for participants, our staff and ship crew. In addition, all ship staff will be required to wear face coverings in inside areas of the ship, and participants will be encouraged to do so. Stringent cleaning and hygiene measures will be undertaken in public areas and guest cabins. Dining hours, receptions and lectures will be adjusted to accommodate physical distancing. Some cruise lines, such as Ponant, are requiring onboard COVID tests for participants.